



# Your Experience Can Make The Difference

## IT Specialist – SV-2210-G/H

As an entry-level IT Specialist at TSA, you will be an important team member assisting on projects and programs involving the application of standard IT assessment tools and choosing among state-of-the-art software and hardware. You will also work with other IT Specialists and managers to recommend programming modifications to formats. You will have contact with internal and external IT customers where you will help to provide information, analysis, and project updates. Your position will allow you to evaluate established methods and procedures and prepare recommendations for changes in methods and practices on specific projects.

### Qualifications:

**G–Band:** Candidates must have at least three years of qualifying general experience. Qualifying general experience includes performing duties associated with analyzing problems to identify significant factors; gathering pertinent data and recognizing solutions; planning and organizing work; and communicating effectively orally and in writing.

**OR** have completed a four-year course of study leading to a bachelor's degree in any field.

**OR** have an equivalent combination of qualifying education and experience.

**H–band:** Candidates must have at least one year of specialized experience at least equivalent to the SV-G band or the GS-9 grade level in the Federal service. Qualifying specialized experience includes work that involved the collection, recording, and analysis of data/information; identifying problems; and performing limited analyses of data. Work includes experience in one or more areas of specialty including enterprise architecture, information security, systems analysis, applications software, network management, operating systems, or customer support.

**OR** have completed a Ph.D. or equivalent doctoral degree or three full years of progressively higher level graduate education that provided the knowledge, skills and abilities needed for successful performance in this position.

**OR** have an equivalent combination of qualifying education and experience.

For more information about the Career Evolution Program, please visit [www.tsa.gov/CEP](http://www.tsa.gov/CEP)  
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TSA is an Equal Opportunity Employer: All qualified candidates will be considered regardless of political affiliation, race, color, religion, national origin, sex, sexual orientation, marital status, age, disability, personal favoritism, protected genetic information, or other non-merit factors.



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